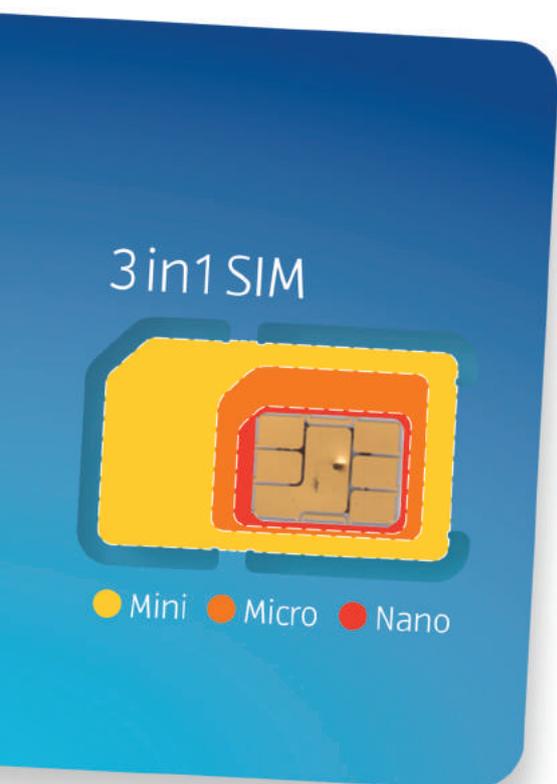




Where to buy

Purchase a SIM card for only **€ 1,99** in any Hofer store nationwide.
Find one near you today! Visit www.hot.at/filialen.html



It's so simple

To activate your new HoT Sim card simply place a call, send a text message or surf the web.

You will receive two SMS from 6700 with a message "Welcome to HoT" and another containing a configuration file to be installed on your device in order to use the internet and receive MMS.

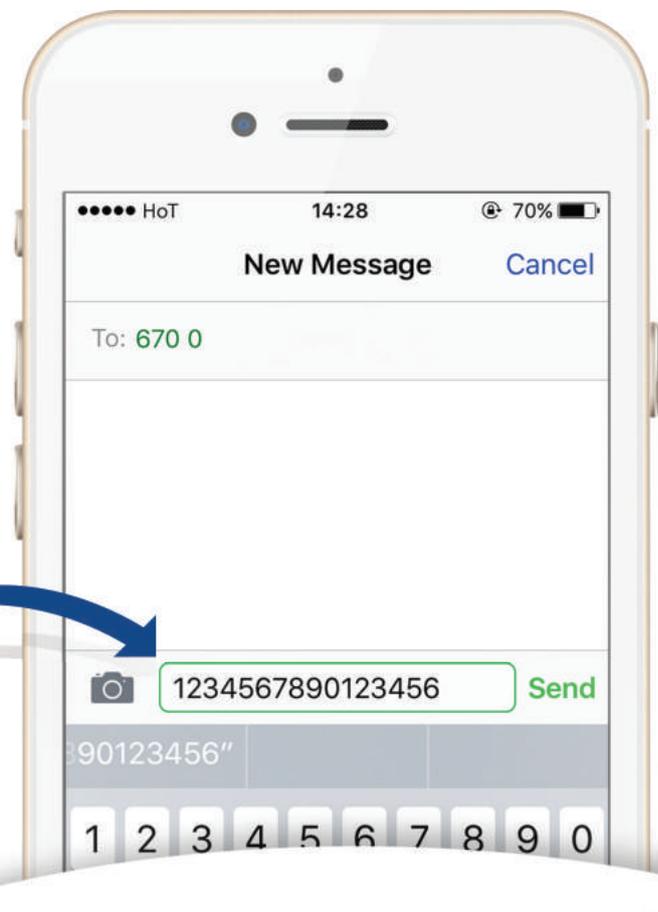
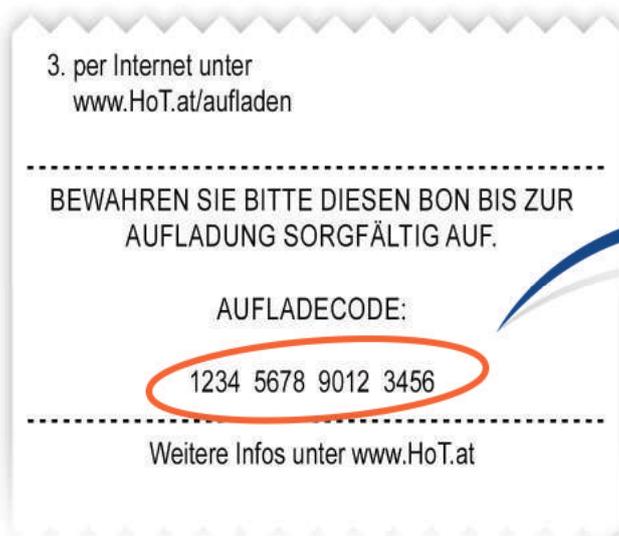


Top up your HoT SIM card

Instantly top up your HoT SIM card online through HoT.at or purchasing a voucher card in any Hofer store nationwide.

Using your Phone

Just send a text message to **6700** from your HoT Phone containing the 16 digit voucher code.



Get the Mein HoT app

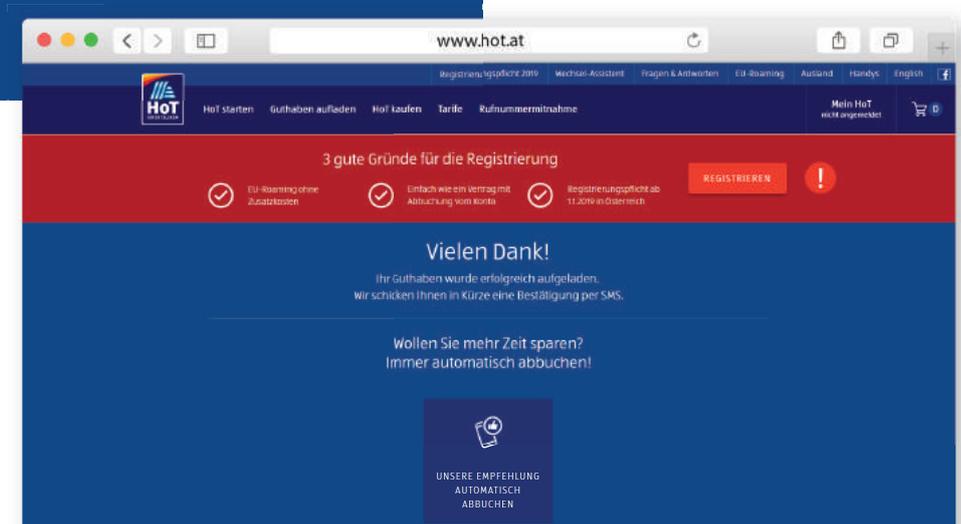
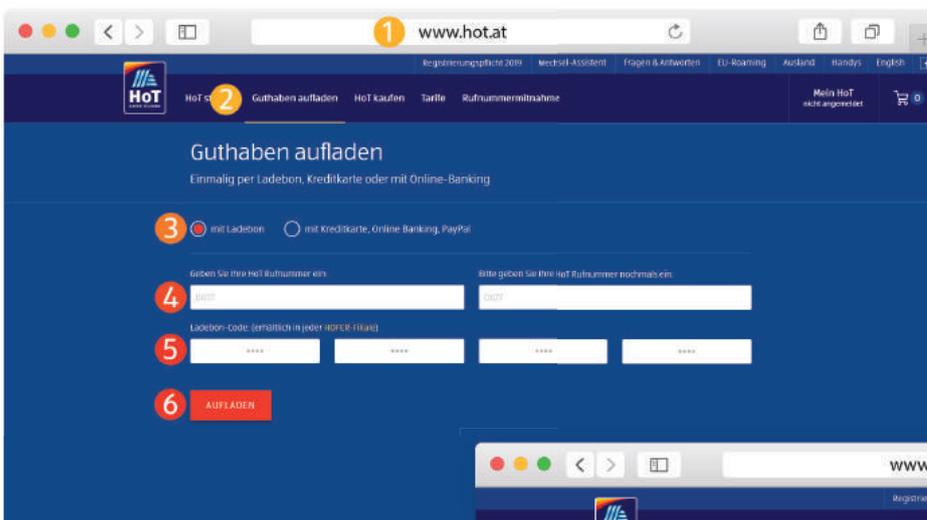
Search for "Mein HoT" in the app store and download the app. Login with your phone number and you will see your current usage, tariff package and settings.





Redeeming a voucher Online

- 1 Go to www.hot.at
- 2 Navigate to “Guthaben aufladen”
- 3 Under the “mit Ladebon” tab
- 4 Enter your phone number in the first two input fields
- 5 Enter your 16 digit voucher code in the 4 fields below
- 6 Click on the orange button “Aufladen”, you will then receive a text message confirming your top up
- ! Register your SIM card and have access to all HoT mobile features*



*Beginning of January 2019 for all new SIM cards, registration is mandatory by law in Austria



Top Up using Paypal, Online Banking or Credit Card

- 1 Go to www.hot.at/banking
- 2 Enter your phone number in the first two input fields
- 3 Choose the amount of money you would like to top up
- 4 Choose your payment method (PayPal, EPS online banking or Credit Card)
- 5 Type in your account or credit card information
- 6 Click on the orange button "Bezahlen", you will then receive a text message confirming your top up
- ! Register your SIM card and have access to all HoT mobile features*

1 www.hot.at/banking

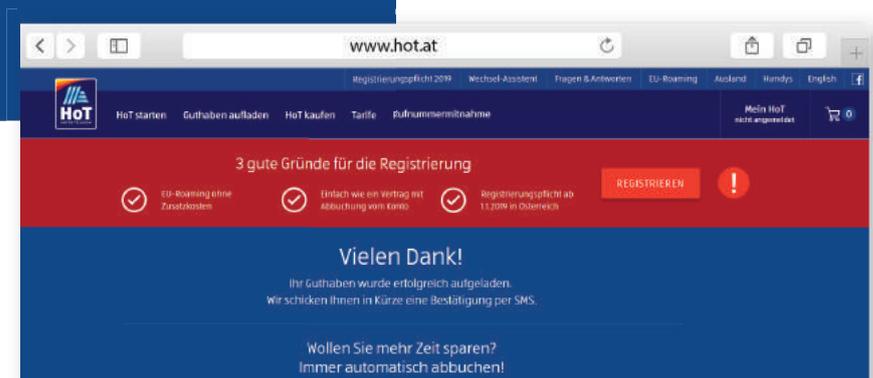
2

3

4

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6 BEZAHLEN



*Beginning of January 2019 for all new SIM cards, registration is mandatory by law in Austria



Log in to your HoT account

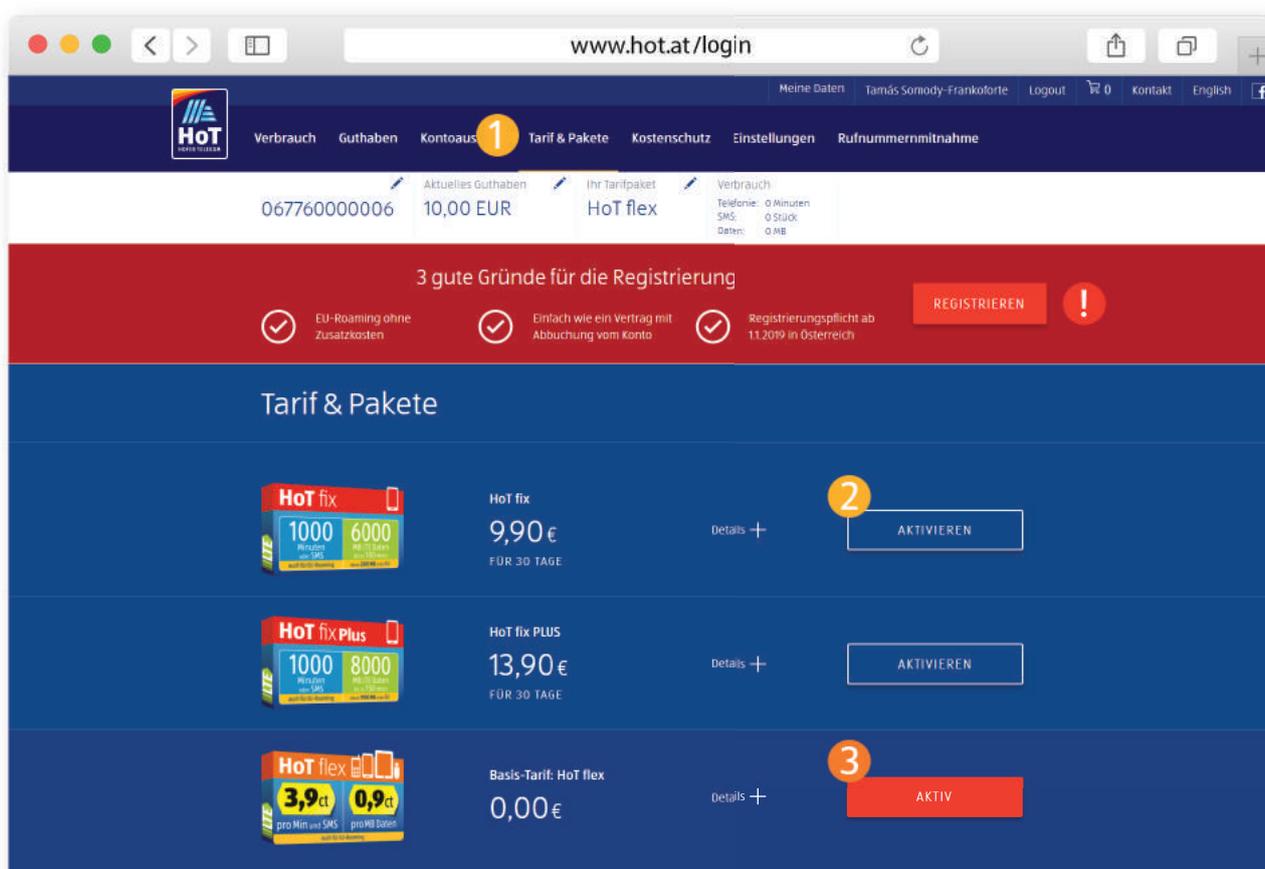
- 1 Go to www.hot.at/login
- 2 Enter your phone number
- 3 Click on the "Login" button and you will receive a text message with a one-time code
- 4 Enter the one-time code in the "Einmal Code" field
- 5 Click on "Bestätigen" to enter your account page

The screenshot shows the login page of the HoT website. The browser address bar shows www.hot.at/login. The page has a dark blue header with the HoT logo and navigation links. The main content area is titled "Login" and features three radio buttons for login methods: "mit Einmal-Code" (selected), "mit E-Mail", and "mit PUK-Code". Below these, there are two input fields: the first is for the phone number (066712345678) with a "LOGIN" button, and the second is for the "Einmal Code" with a "BESTÄTIGEN" button. To the right of the input fields, there is an "Info" section and a "Login mit PUK Code & E-Mail" section. At the bottom, there are links for "Alle Rufnummern auf einen Blick" and "Holen Sie sich Mein HoT auf Ihr Smartphone", along with app store download buttons for Google Play and the App Store. The footer contains links for "HoT-Filialen", "AGB", "Impressum", "Kontakt", "Datenschutz", and "Anmeldung zum HoT Newsletter".



Choosing a tariff package

- 1 Navigate to “Tarif & Pakete”
 - 2 Select your preferred tariff package by clicking on it
 - 3 An alert box will appear, click on the orange button to activate your tariff package, you will then receive a text message confirming the activation
- ! Register your SIM card and have access to all HoT mobile features*



*Beginning of January 2019 for all new SIM cards, registration is mandatory by law in Austria

As long as you have enough credits in your balance, your tariff package will be renewed automatically for 30 days. When you are low on credit, the tariff package will revert back to our pay-as-you-go “HoT Flex”. You will receive a text notification of the changes and you will have to top up your number and activate the tariff package again.