



Where to buy

Purchase a SIM card for only € 1,99 in any Hofer store nationwide. Find one near you today! Visit www.hot.at/filialen.html

How to activate

To activate your new HoT SIM log on to www.hot.at/aktivierung.*

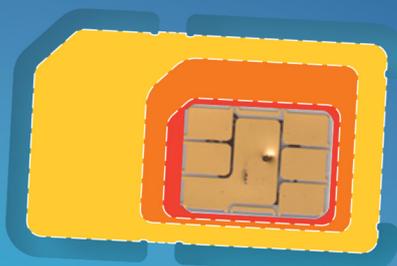
Enter your new phone number and the PUK1 code. You can choose how you want to activate your SIM:

With an Austrian bank account (eID) through Online Banking. Simply log in and use your personal data stored in your Online Banking platform.

With a valid ID and selfie verification.

Using a smartphone or a laptop with a camera, you can take a picture of your ID (passport, ID card of most European countries or Austrian driving licence) and make a selfie of yourself.

3in1 SIM



● Mini ● Micro ● Nano

Get the Mein HoT app



Activate your SIM card fast and easy. Choose your tariff packages, monitor monthly usage and customize settings that fit your lifestyle anytime, anywhere. Available on the Appstore and Google Play



If you're not able to do the activation online, take your SIM card and your ID to the next HOFER store. Ask for assistance at the cash desk and the activation will be done for you. Find your next HOFER store here.

* Since the beginning of January 2019, registration is mandatory by law for all SIM cards sold in Austria.



Top up your HoT SIM card

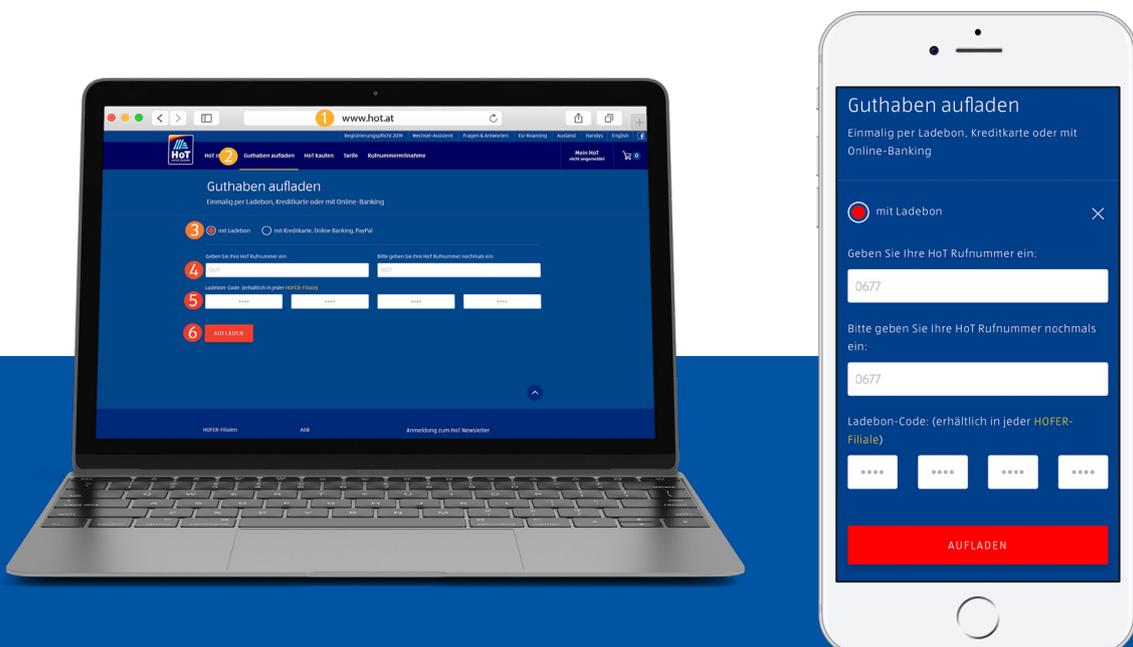
Instantly top up your HoT SIM card online through HoT.at, the HoT app or purchasing a voucher card in any Hofer store nationwide.

Don't get interrupted, EVER!

With auto top-up you won't have to worry about interruptions. When your balance is low, we will automatically top-up your account from your bank or credit card.

Redeeming a voucher Online

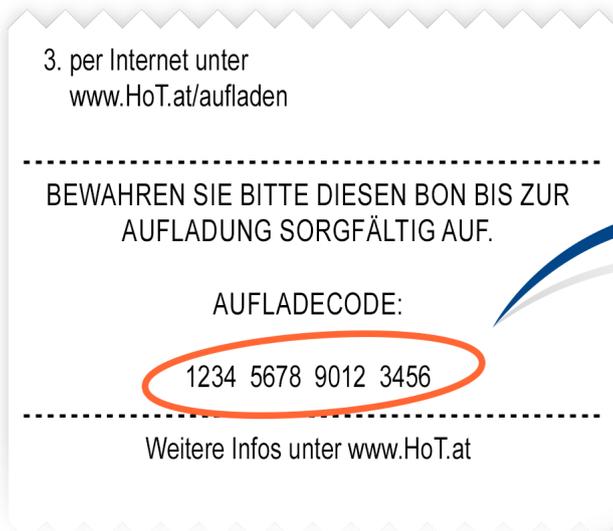
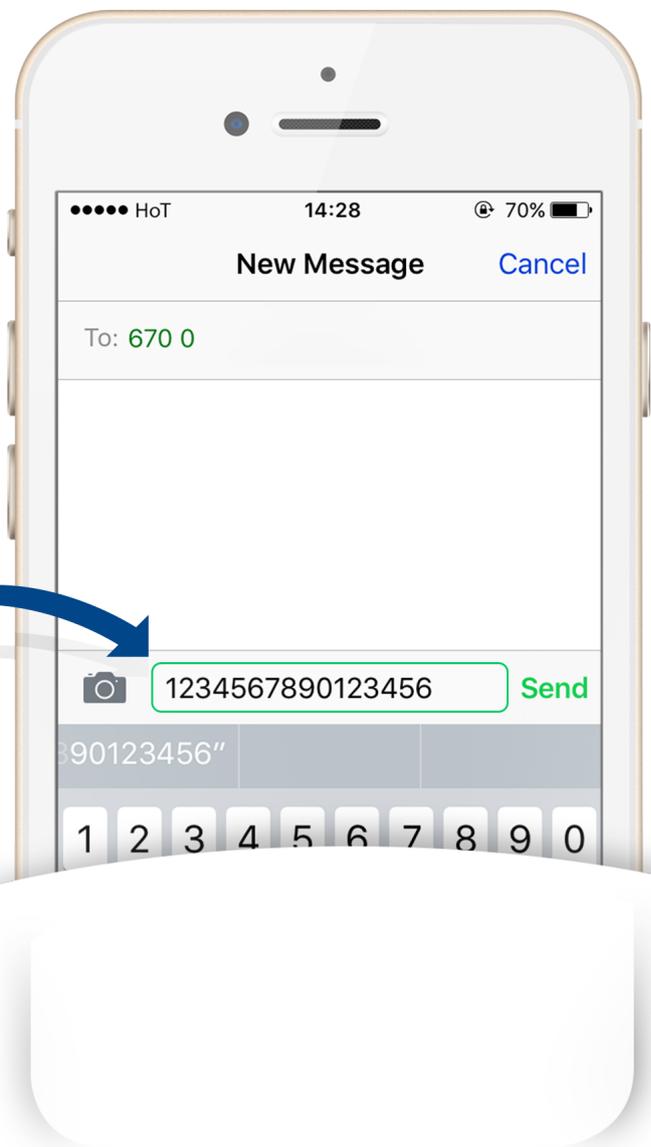
- 1 Go to www.hot.at
- 2 Navigate to "Guthaben aufladen"
- 3 Under the "mit Ladebon" tab
- 4 Enter your phone number in the first two input fields
- 5 Enter your 16 digit voucher code in the 4 fields below
- 6 Click on the orange button "Aufladen", you will then receive a text message confirming your top up





Topping up from your mobile phone

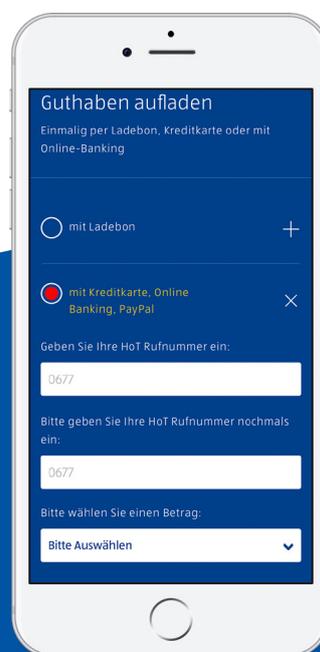
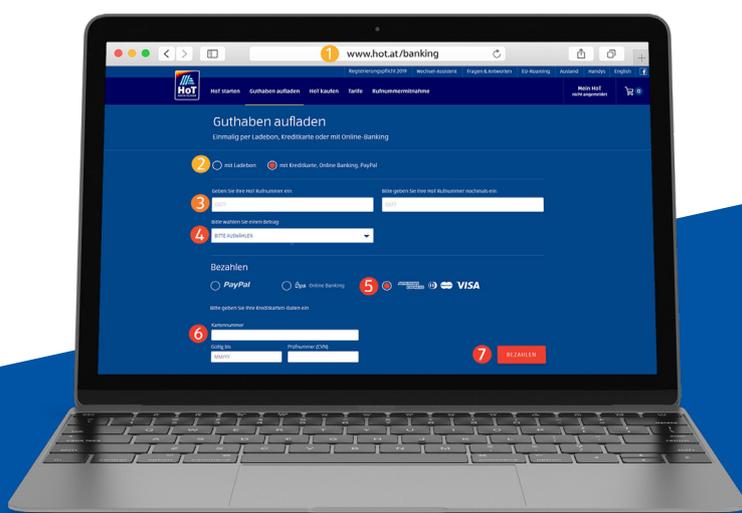
Send a text message to **6700** from your HoT mobile phone containing the 16 digit voucher code.





Top Up using Paypal, Online Banking or Credit Card

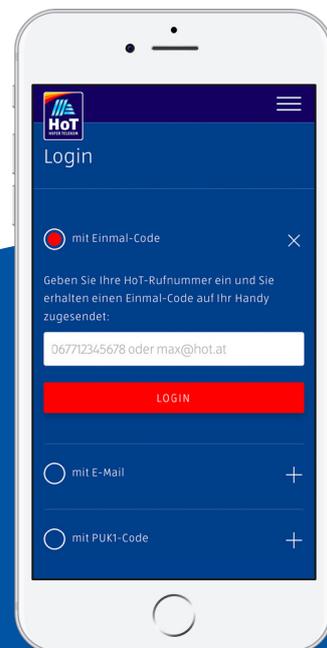
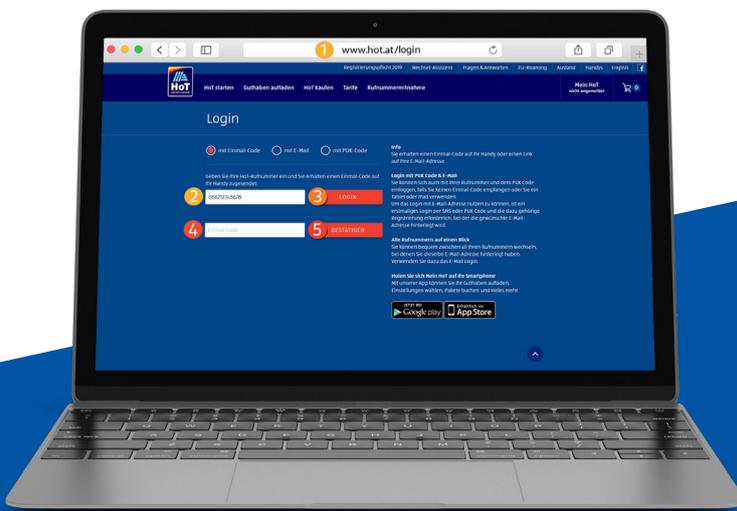
- 1 Go to www.hot.at/banking
- 2 Choose the tab “mit Kreditkarte, Online Banking, Paypal”
- 3 Enter your phone number in the first two input fields
- 4 Choose the amount of money you would like to top up
- 5 Choose your payment method (PayPal, EPS online banking or Credit Card)
- 6 Type in your account or credit card information
- 7 Click on the orange button “Bezahlen“, you will then receive a text message confirming your top up





Log in to your HoT account

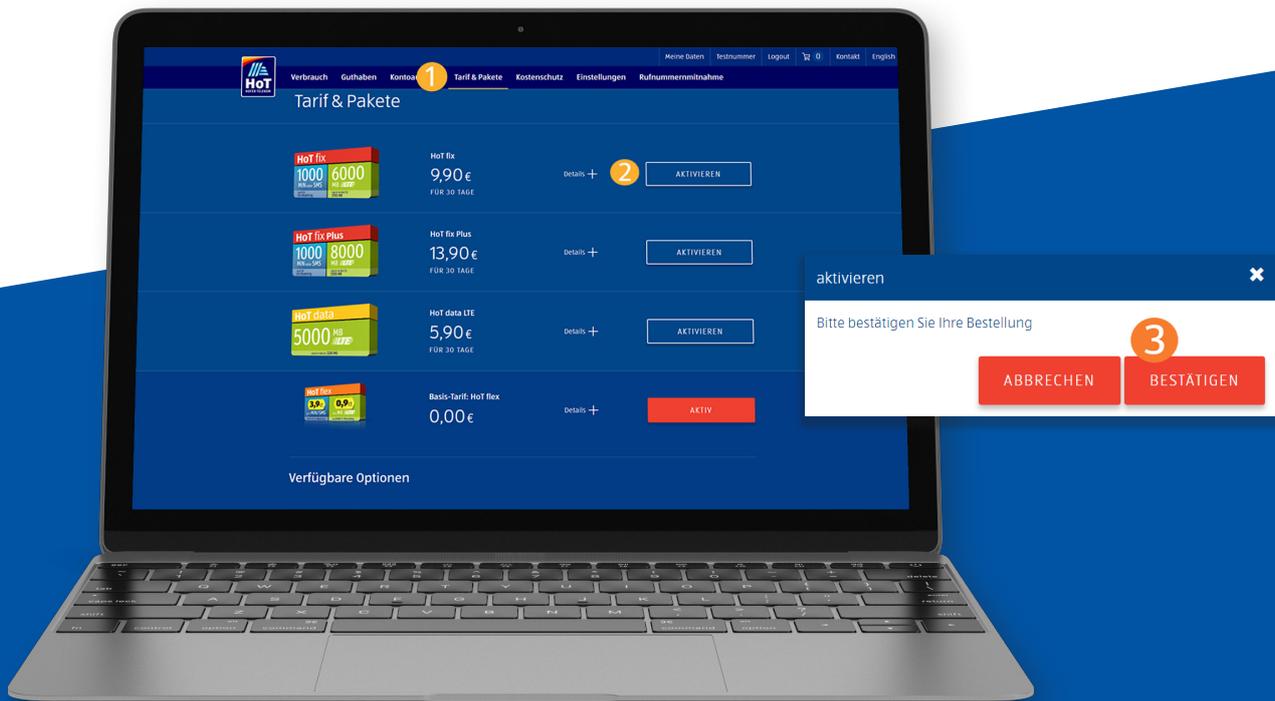
- 1 Go to www.hot.at/login
- 2 Enter your phone number
- 3 Click on the “Login” button and you will receive a text message with a one-time code
- 4 Enter the one-time code in the “Einmal Code” field
- 5 Click on “Bestätigen” to enter your account page





Choosing a tariff package

- 1 Navigate to “Tarif & Pakete”
- 2 Select your preferred tariff package by clicking on it
- 3 An alert box will appear, click on the orange button to activate your tariff package, you will then receive a text message confirming the activation



As long as you have enough credits in your balance, your tariff package will be renewed automatically every 30 days. When you are low on credit, the tariff package will change to our pay-as-you-go “HoT Flex”. We will notify you via text message of the change. Additionally, you will have to top up your number and activate the tariff package again.

Tip: Enabling Auto top-up ensures you will always have enough credits in your balance worry free.